iSuppli Retails Solutions (PTY) LTD



Head Office: 105 Victoria Avenue, Parkmore, Sandton, Gauteng, 2196
Sales & Product Support Contact: Eric Offsen 071 640 5848 I info@isupplirs.co.za
Accounts and Orders: Catherine Offsen 066 476 5527 I cat@isupplirs.co.za
Vat Registration: 9632629201 I Company Registration: 2025/466156/07

Banking Details: Acc Name: iSuppli Retails Solutions (Pty) Ltd | Acc Number: 1054073392 | Acc Type: Capitec Business Account | Branch Code: 450105

 Client:
 Grosvenor Academy
 Date:
 Monday, 01st December 2025

 Client Contact:
 Uresha Sahadev
 Reference:
 ECO-GA-20112025D GRADE 2 STATIONERY PACKAGE 1 NOT LABELLED OR WRAPPED

Client Contact Number: +27 83 327 8920 Consultant: Cat Olfsen

Client Contact Email: uresha@grosvenor academy.co.za Consultant Direct Contact Number: +27 66 476 5527

Physical Address: 29 Cottesmore Rd Bryanston 2191 Consultant Email Address: Cat Olfsen <a disupplirs.co.za>

VAT Number:

Company Registration Number:

Account Number: GA01

Product Ref Code	Product Description and Information	Product Ref Image	Quantity	Pack Quantity	Unit Price R (ZAR) Ex VAT	Total Price R (ZAR) Ex VAT	
		Books					
English							
BKS6324	A4 72 PG 17MM CROX	EDUCATION & ATTITUDE CREATE OPPORTUNITY	3	1	R6,12	R18,35	
TBC	A4 72 PG 17MM FEINT & MARGIN CAT BOOK	CCC CCCC CCCC CCCC CCCC CCCC CCCC CCCC CCCC	1	1	R18,86	R18,86	
Afrikaans/French							
BKS6324	A4 72 PG 17MM CROX	EDUCATION ATTITUDE CREATE OPPORTUNITY	2	1	R6,12	R12,23	
Mathematics							
BKS0050	A4 72 PG QUAD & MARGIN T/LINE	A4 72 PAGE QUAD & MARGIN	3	1	R6,12	R18,35	
Science							
BKS6324	A4 72 PG 17MM CROX	EDUCATION & ATTITUDE CREATE OPPORTUNITY	1	1	R6,12	R6,12	
Social Studies							
BKS6324	A4 72 PG 17MM CROX	EDUCATION & ATTITUDE CREATE OPPORTUNITY	1	1	R6,12	R6,12	

		Doodle Book				
BKS0008	COUNTER BOOK A4 2Q FEINT 192PG		1	1	R27,81	R27,81
		Writing				
PEC0006	PENCIL STAEDTLER TRADITION HB		6	1	R8,90	R53,39
SHA021	SHARPENER 2 HOLE BARREL MAPED SHAKER	A COMPANY	2	1	R15,57	R31,14
ERA259	ERASER TREELINE LARGE	FASIRASE	2	1	R2,78	R5,56
PEN0156	RULER 30CM T/LINE	The second secon	1	1	R3,34	R3,34
TON0170	CROXLEY H/L BRIGHT 4	Confugue Court	1	1	R42,27	R42,27
COL555	CROXLEY COLOURING 14	Century Consum C	1	1	R20,02	R20,02
		Worksheets				
SCI007	SCISSOR BLUNT NOSE MEECO 140MM	2	1	1	R8,90	R8,90
ADH0024	PRITT GLUE STICK 43G	Prett	2	1	R45,60	R91,21
1245	CARRY FOLDER A4 MEECO CLEAR	72	1	1	R5,56	R5,56
Compulsory						
PAP502	A4 80G WHITE TYPEK PAPER 1 REAM		3	1	R88,98	R266,95
TRE1111	TISSUES 200S	Edward .	3	1	R24,47	R73,41



STANDARD TERMS AND CONDITIONS OF SALE

R1 139,77

(Between iSuppli Retail Solutions (Pty) Ltd and the Customer)

1. Definitions

- 1.1 "Supplier" refers to iSuppli Retails Solutions (Pty) Ltd, including its successors and assigns.
- 1.2 "Customer" means any individual or entity purchasing goods and/or services from iSuppli Retails Solutions (Pty) Ltd.
- 1.3 "Goods" means all equipment, products, consumables, and materials supplied by the Supplier.
- 1.4 "Services" means any installation, configuration, maintenance, or training provided by the Supplier.
- 1.5 "Agreement" means these Standard Terms and Conditions together with any quotation, order confirmation, tax invoice, or written agreement issued by the Supplier.

2. Validity of Quotation

- $2.1 \ \text{All quotations are valid for 7 (seven) calendar days from the date of issue unless otherwise stated in writing.}$
- 2.2 **ISuppli Retails Solutions (Pty) Ltd** reserves the right to re-quote should the quotation not be accepted within the validity period or where significant changes in exchange rates, material, or import costs occur prior to order confirmation.

3. Exchange Rate Clause

- 3.1 Prices quoted at the spot exchange rate at time of quotation are subject to adjustment should the Rand/Dollar exchange rate vary by more than 2% prior to payment or import confirmation.
- ${\it 3.2\,All\,exchange\,rate\,adjust ments\,will\,be\,communicated\,in\,writing\,before\,shipment\,or\,invoicing.}$

4. Prices and Payment Terms

- 4.1 All prices are quoted in South African Rand (ZAR).
- 4.1 All prices are quoted in South Africa: All prices include VAT @ 15% unless otherwise specified.

- 4.3 Outside South Africa: Prices exclude all customs VAT, import duties, taxes, or related certification costs, which shall be for the Customer's own account.
- 4.4 Unless a 30-day credit account has been approved in writing, all orders are strictly Cash on Delivery (COD) or EFT prior to dispatch.
- 4.5 For credit-approved Customers, payment is due 30 (thirty) days from date of Tax Invoice.
- 4.6 Interest at 2% per month (or the maximum permitted by law) may be charged on overdue accounts.
- 4.7 The Supplier reserves the right to suspend delivery or withhold services where payment obligations have not been met.

5. Delivery and Risk

- 5.1 Delivery shall be arranged through an approved third-party courier or directly by the Supplier.
- 5.2 Delivery charges will be quoted separately unless otherwise included in the quotation.
- 5.3 Risk in the Goods passes to the Customer upon delivery or collection, whichever occurs first.
- 5.4 Ownership of all Goods remains with iSuppli Retails Solutions (Pty) Ltd until payment has been received in full.
- 5.5 Any shortages, damages, or discrepancies must be reported in writing within 48 hours of delivery.

6. Installation and Training (where applicable)

- 6.1 Remote or on-site installation and training will be quoted separately based on Customer location and system type.
- 6.2 The Customer shall ensure suitable site access, electrical supply, and connectivity prior to installation.
- 6.3 Additional costs incurred due to delays, lack of access, or additional labour requirements shall be for the Customer's account.

7. Manufacturer's Warranty

- 7.1 All equipment is covered by the manufacturer's standard warranty of 12 (twelve) months from date of Tax Invoice, unless otherwise specified in writing.
- 7.2 The warranty covers defects in materials or workmanship under normal, intended use.
- 7.3 The warranty excludes:
- Negligence or damage (deliberate or accidental) by the operator or Customer.
- Consumables such as toner, print heads, labels, and ribbons.
- Electrical surges, lightning, liquid ingress, or environmental damage.
- Unauthorised modifications, repairs, or non-approved consumables.
- 7.4 The Supplier's liability under warranty is limited to repair, replacement, or refund (at iSuppli Retails Solutions' discretion).
- 7.5 Return freight or travel costs for warranty repairs are for the Customer's account unless otherwise agreed.

8. Returns and Cancellations

- 8.1 Goods may not be returned without prior written authorisation from iSuppli Retails Solutions (Pty) Ltd.
- 8.2 Returned items must be unused, in original packaging, and accompanied by the original invoice.
- $8.3\,\mbox{A}$ handling or restocking fee of up to 15% may be applied to authorised returns.
- 8.4 Special-order, custom-labelled, or non-stocked items are non-returnable.
- 8.5 Orders cancelled after acceptance may incur charges for costs already incurred.

9. Limitation of Liability

- 9.1 The Supplier shall not be liable for any indirect, incidental, or consequential losses including, but not limited to, loss of profit, downtime, or production delays,
- 9.2 In all circumstances, the Supplier's total liability shall not exceed the value of the goods or services supplied under the relevant invoice.

10. Force Majeure

iSuppli Retails Solutions (Pty) Ltd shall not be liable for failure or delay in performance caused by events beyond its control including, but not limited to, natural disasters, strikes, import delays, supply chain disruptions, or changes in government regulation.

11. Intellectual Property

All software, manuals, drawings, and intellectual property associated with the Goods or Services remain the property of iSuppli Retails Solutions (Pty) Ltd or its licensors and may not be copied or reproduced without written consent.

12. Governing Law and Jurisdiction

This Agreement shall be governed by and interpreted in accordance with the laws of the Republic of South Africa. Any dispute shall be subject to the exclusive jurisdiction of the South African courts.

13. General

- 13.1 No variation, amendment, or waiver of these Terms shall be binding unless agreed in writing and signed by both parties.
- 13.2 If any provision of this Agreement is found invalid, the remaining provisions shall remain enforceable.
- 13.3 These Terms represent the entire agreement between iSuppli Retails Solutions (Pty) Ltd and the Customer and supersede all prior verbal or written communications.
- 13.4 Errors and Omissions Excepted (E&OE).

Sign in Acceptance:	Date:
Name:	Designation: